



Stickdog ADSL Site Survey

Please complete and return to us to help assure a trouble- free ADSL activation.

Name on Account: _____

Phone Number on Account:_____

1. To which line do you want to add ADSL (preferably fax line)? _____
2. Do you already have an ADSL modem that has worked or is expected to work with our ADSL service? Y __ N__
Model: _____
3. Do you have a NIC (Network Interface Card)/ Ethernet card on your computer? Y __ N__

NOTE: Customer will need to provide his/her own NIC on the computer prior to ADSL installation. NIC cards are available at a computer retail store. *

4. Which Operating System(s) do you use?
Windows 95 _____ Windows 98 _____ Windows ME _____ Windows NT _____
Windows 2000 _____ Windows XP _____ Mac OS 8.1- 9-1 _____ Mac OS X _____ Linux _____

5. Do you plan to connect multiple computers/ LAN devices to ADSL? Y __ N__
 - a. If yes, how many computers/ LAN devices? _____
 - b. Do you have a technician lined up to handle this? Y __ N__
 - c. Will the LAN work be completed before ADSL is activated? Y __ N__

NOTE: LAN service is not part of ADSL service*. Billing begins at the activation of the ADSL on your phone line.

6. Do you need an additional phone jack Installed? Y__ N __
NOTE: Jack Installation is not part of ADSL service*.

7. How many of each of the following types of devices do you have sharing the line the ADSL is to be on?
 - a. Regular phones _____
 - b. Cordless phones _____
 - c. Caller ID units _____
 - d. Answering Machines____
 - e. Fax Machines____
 - f. Dial-up Modems____
 - g. Meter Readers____
 - h. Satellite TV Dialers/ Pay Per View systems____
 - i. PBX or other phone system____
 - j. Security system____

Stickdog provides up to 4 filters and one wall- mountable filter that allow telephones to connect correctly for regular voice calls without interference from the ADSL signal. Additional filters can be purchased at electronics and computer retail stores.

7. Do you have an onsite technician or contractor with whom we can discuss cabling issues if the service connectivity does not achieve expected results? Y__N__ If yes, please provide contact information_____

NOTE: Sometimes the quality of your inside wire is insufficient to support ADSL. In those cases, installation of a special splitter at your NID to separate your original inside wire from a dedicated wire used only for ADSL will solve the problem. A "NID Splitter" is \$49 + installation*.

8. How long do you plan to remain at the location where DSL is to be installed?_____

*Stickdog provides onsite jack, wiring, PC and MAC maintenance, and LAN services at competitive rates in the Washington, DC Metro Area. In other areas, you will need to contact a local contractor to perform jack, wiring, and LAN installation. Stickdog is happy to help you set up your LAN remotely at our standard rates.